

**Interviewer:** have you ever seen these things like this on humans?

**Participant:** I haven't focused and see these things.

**Translator:** they didn't come across with this one because they just take the prescription and give the drug.

**Translator:** what antifungal drugs do you have here?

**Participant:** it's not available, there is miconazole. It's better to say there is no antifungal drug.

**Translator:** there is only one drug. There could be drugs in ART pharmacy.

**Interviewer:** what will you do if the doctor prescribe not Miconazole but other drug?

**Participant:** if it's not here and if prescribed, for example here there are some prescription. We will tell them to buy from outside just other place.

**Translator:** they will send them to private shop.

**Interviewer:** how often that happened?

**Participant:** it's much time that we do that and I can't express it by the percentage.

**Translator:** it's a lot of time that they send to the private pharmacies.

**Interviewer:** how many times a day they will come here and they will not have it?

**Participant:** I can't say specifically it's this amount. But we will send them to the outside most of the time.

**Translator:** he can't estimate that amount, but they do send peoples to other pharmacy.

**Interviewer:** does he choose to stock fluconazole or other drugs who decide to stock the drug to this pharmacy?

**Participant:** there is no anyone who will decide, if the drug is there on the market, we will stock it if it's not there, we will not. We don't actually have the list of the drug here. If the drug is not here we will send them to the "[name] pharmacy."

**Translator:** when we go to the "[name] pharmacy" they said that, you only will get here the drugs for the eye.

**Participant:** it's just because the "[name] hospital" is known by the eye treatment. We might not have for example malarias medication. It's just the matter of that.

**Translator:** it depend on the availability of the drug. No one decide to have this one or that one. So it depends on what he buy and stock.

**Interviewer:** what will affect the availability of the drugs here?

**Participant:** it's just the PFSA that will supply the drugs to us, if the PFSA don't have that, we will buy it by bidding system. Most of the time its stock out there and the chance for is to stock out will also increase.

**Translator:** it depends on the PFSA stock.

**Interviewer:** how do they get from the PFSA, do they will deliver it here or does somebody should go and collect that?

**Participant:** we have a purchasers and they will go and buy.

**Interviewer:** when they patients go to the private pharmacies is it expensive or is there difference in cost

**Participant:** it's expensive but it differs from pharmacy to pharmacy. But it's relatively expensive.

**Translator:** its expensive than the government, and even it differs from pharmacy to pharmacy.

**Interviewer:** does he think that this will make difference as to whether or not someone will complete the entire course of antifungals so does the price difference may stop someone if they can't afford it.

**Participant:** if it's here they will take it for free but if it's not here they must go outside they can buy it or they will leave it.

**Translator:** most of the time the patients will get the drug service for free and once they are prescribed to outside, they will just complain about the cost. Even if the cost is reduced, they might leave that.

**Interviewer:** how long will they take this antifungal drugs?

**Participant:** there are patients who will use it for months, but here it's for a week and maximum for one month.

**Translator:** he was working at the ART pharmacy when he was there its given for one month, but here up to one week.

**Interviewer:** having it as long as a month that makes it expensive if that is private and will affect that they will take entire course.

**Participant:** there is much complain here, people coming here are very poor, they can't buy for 100birr just for week. It's not the matter of duration it's just the problem of their economy.

**Translator:** the main factor is those people coming here, is the poor one they can't afford that. It's not the matter of the duration.

**Interviewer:** is there any complain of the side effect, they are worried about?

**Participant:** people haven't come here for that.

**Interviewer:** does there any people coming here looking for the treatment of their animal?

**Participant:** it happen sometime. But I never know.

**Interviewer:** do peoples need prescription to buy drugs from you?

**Participant:** prescription is a must.

**Interviewer:** what does affect the PFSA whether they have the drug or not? Or is there any drug produced in Ethiopia or where do they get from the drug?

**Participant:** there are many drugs produced here in Ethiopia, the store man can tell you about this more in detail, but all the drugs comes through the PFSA, they will solve the problem but also they create the problem. Some drugs are available in private pharmacy but are not available here, we don't know what the reason is?

**Translator:** he told me that there also antifungal produced here in Ethiopia. And delivered through PFSA, the problem of availability is also a big question for us. We don't know the reason he said.

**Interviewer:** is there anything he want to see like the policy change to improve the availability of the drug?

**Participant:** this is the good question, we will raise it where ever there is meeting. Especially the policy makers were there, the reason why while the drug is in the country why it's not here? And to stock it out here it takes three months. The "[name] pharmacies" are here for example they can buy the drug from them and also from some other private, and their price is reasonable. Our problem is the procedure wich is too tight. If for example this organization can buy whatever drug he wants, there will be no problem of scarcity. And if this policy is changed am happy. The question how the policy can change is not our mandate.

**Interviewer:** what is the procedure to restock the drug?

**Participant:** they will tell us what they have in stock and we will choose what we need and will also tell them the amount. And if they don't have the drug that we need they will give us the evidence that we can buy from the other place by putting the stamp on it. And after that there will be a bid. Wich have a lot of process.

**Translator:** when they want to get the drug, they will just request their need, and the PFSA just give the list that it have. They just tick what they need and the quantity, and then get that one. For those antifungal wich are not available in the PFSA, it will approve so that they can get from the outside. When they are going to buy from the outside there will be a bid for that. And it takes long time.

**Interviewer:** do the private pharmacies buy from the PFSA? How does that work? Do they pay higher price than they need? Or do they pay the same price?

**Participant:** I am not sure that the pharmacies can buy from the PFSA, but the clinic can do that.

**Translator:** the private pharmacies can't get the drug from the PFSA but the clinic could get that.

**Interviewer:** do they get that from the PFSA with the same price?

**Translator:** I think so.

**Interviewer:** is there any priority given for Government clinic?

**Participant:** they give priority for the government clinic, since their target is also that.

**Interviewer:** is there anything you want to tell me about the availability of antifungal drugs?

**Participant:** it's painful to say to the people who is HIV positive and with fungal disease to say the drug is not available, their case is not the same with that of others, since they can easily be caught by the disease.

**Translator:** the HIV patients have this problem and it's bad to say the drug is not available.

**Interviewer:** what kind of drug they are asking for is it Amphotericin B, or different one?

**Participant:** they need the oral gel of miconazole, they need that in excess. They will also ask other.